



# BOROSIL®

15% Sales Boost & 33% Productivity Uplift in Just 7 Days

How Navsoft's Data Scientists helped Borosil empower their sales reps to sell more and smarter.



### Client

Borosil, a 100-year-old kitchenware manufacturer, has 1000s of SKUs and deals with a highly diverse and volatile market where customer preferences vary significantly from city to city. They needed skilled data scientists to make sense of this immense variability.

# BOROSIL





## Challenge

Borosil sought to further strengthen its market position by adapting to evolving customer expectations and market trends through technology leverage. The market complexity added to their challenge:



#### **Product Overload**

With thousands of SKUs and hundreds of shops to target, personalizing product recommendations was nearly impossible.



#### **Inefficient Sales Cycles**

Sales reps struggled with time-consuming discussions and negotiations, often resorting to a trial-and-error approach that wasted valuable time.



#### **Time Constraints**

Limited time to visit multiple stores and engage effectively with retailers.



#### Lack of Insight

Relying on intuition didn't provide the necessary precision for effective selling.





### Navsoft's Solution

Within a week, Navsoft deployed a team of experienced data scientists who conducted a thorough business analysis and market research, scrutinizing Borosil's operations, sales data, and industry trends to understand their unique challenges. This deep dive laid the groundwork for enabling:



#### Al Sales Assistant Development

Navsoft's data scientists developed an advanced Al sales agent.



#### WhatsApp Integration

The Al agent was seamlessly integrated into WhatsApp, making it easily accessible for sales reps in the field.



### **Predictive Analytics**

The agent uses predictive analytics and past data to predict which SKUs will sell best in each shop.



### Hidden Trend Detection

The Al uncovers hidden trends and patterns that human analysis might miss, identifying unique upselling opportunities.



# Key Results



The rapid deployment of Navsoft's expert Data Scientists delivered immediate and significant results for Borosil:

15% Sales boost with hyperpersonalized recommendations

33% Productivity boost for on-field Sales reps with Al

Increased efficiency and more time for sales reps to focus on core selling

Optimized sales cycles with precise product recommendations

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#### Ready to Achieve Similar Results?

Let's discuss how Navsoft can address your unique challenges and goals.

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