EST. SUNCERO 1990 SUNCERT

BORDER CONCEPTS, INC.

Potting Up Profits & Boosting Market Reach With Retail Solutions

Empowering Border Concepts to expand its retail footprint while delivering an unparalleled online shopping journey for its unique pottery collections.



## Client



Border Concepts, Inc. (BCI), a popular manufacturer of landscape and garden products, is known for its diverse product offerings, including pottery collections. BCI's commitment to high-quality, custom-designed products demands a manufacturing backbone as innovative as their creations.

SBORDER O 1990 SUPUUS

BORDER CONCEPTS, INC.

EST.



# Challenges

BCI faced several critical challenges in optimizing its retail distribution and reaching a broader customer base:



#### **Limited Market Reach**

Relying solely on traditional sales channels restricted BCl's ability to efficiently reach its end customers.



#### **Inefficient Order Processing**

Manual order management for a diverse pottery catalog led to increased operational costs.



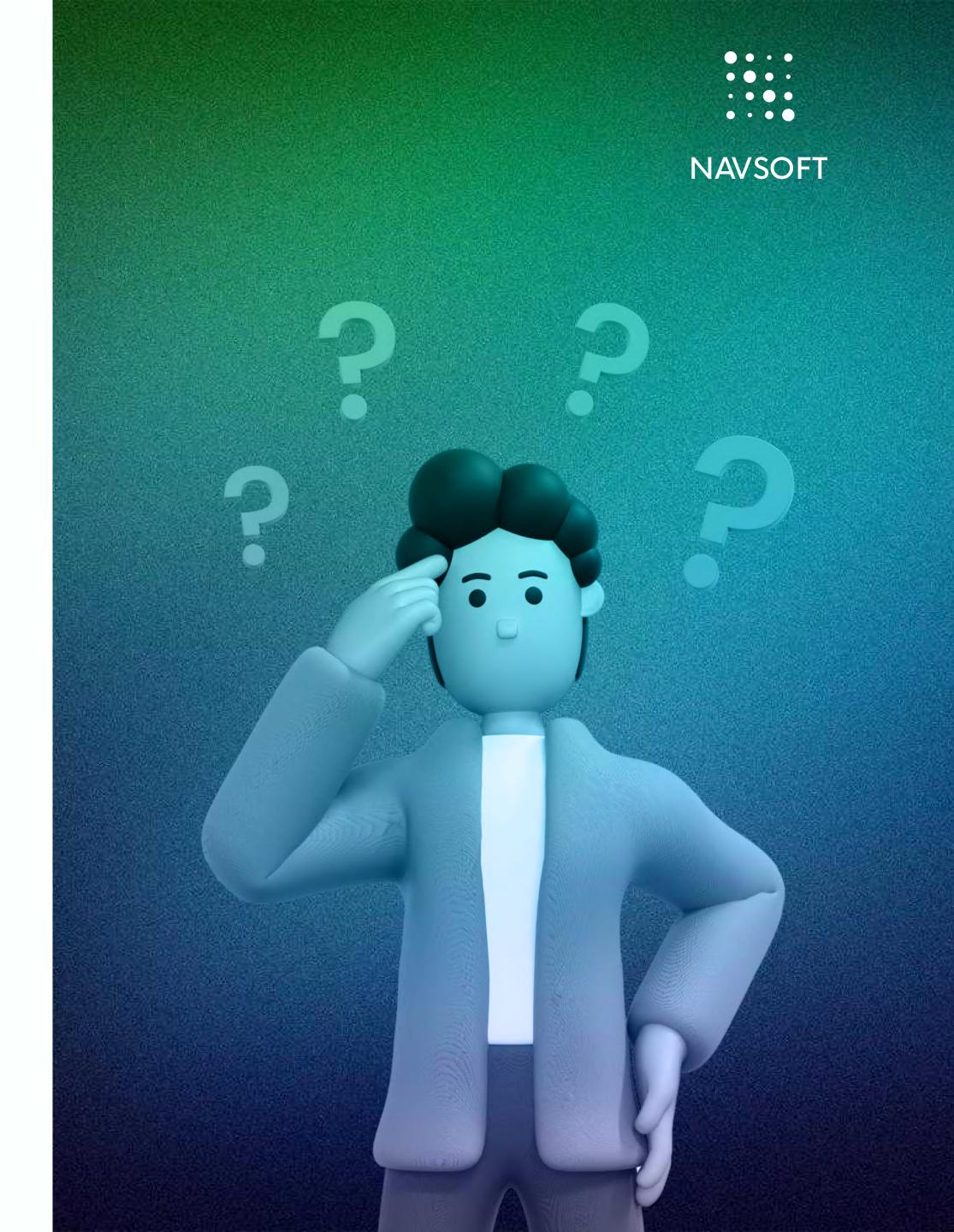
#### **Lack of Product Showcase**

Effectively displaying and categorizing a wide array of pottery was challenging.



#### **Data Management & Scalability**

Managing product information for a growing pottery business required a scalable solution.





## Navsoft's Solution

Navsoft developed an attractive and intuitive eCommerce solution to establish a scalable online retail presence:



### Intuitive Product Catalog Management

Effectively categorize and display diverse pottery, allowing for easy search.



### **Streamlined Order-to- Fulfillment Process**

Integrated functionalities for efficient order placement, processing, and tracking.



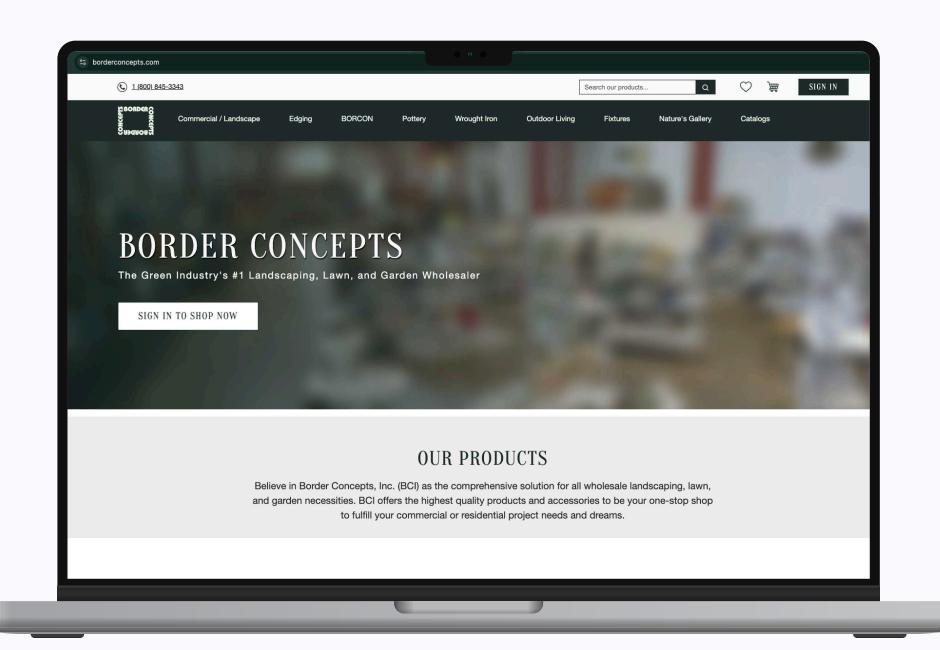
### Scalable Architecture

The underlying architecture was built to be scalable to accommodate BCI's growing product catalog.



### User-Centric Design

Intuitive and visually appealing design, ensuring a smooth and engaging journey for purchasing pottery.



# Key Results



Navsoft's development of the eCommerce platform delivered significant and transformative results for Border Concepts:

Expanded Market Reach

**Enhanced Product Discoverability** 

Streamlined Retail Sales Cycle

Improved Customer Experience

Increased Operational Efficiency

### Priyanka Rungta

Director

priyanka@navsoft.in

### Sandeep Palod

President

sandeep@navsoft.in

### Ready to Achieve Similar Results?

Let's discuss how Navsoft can address your unique challenges and goals.

Schedule My Consultation

www.thenavsoft.com